

Streamlining Initiatives Implemented

- As of April 2011, consolidated permit inspections for fire alarm and fire protection systems currently being done by the Department of Permitting Services (DPS) and Montgomery County Fire and Rescue Services (MCFRS) which is a savings of approximately **2 weeks** to schedule an inspection.
- As of December 2011 MNCPPC no longer requires the Forest Conservation pre-construction meeting prior to issuance of Building Permit which is a time savings of approximately **2 weeks** to issue a permit.
- As of 3/31/2012 MNCPPC modified their Bond release process resulting in elimination of a maximum of **2 weeks** of lag time
- As of 9/1/12 DPS created a weekly report of DPS expedited/green tape applications which is now provided weekly to DPS Land Development, MNCPPC and WSSC.
- Agency comments for Pre-DRC, DRC, and Site Plan and other information related to reviews are not universally available to all. ProjectDox is to begin 9/2012 which will allow comments to be available to all.
- As of August 2012 the Department of Transportation Design Standards website was modified to include the Context Sensitive Road Design Standards. <http://www2.montgomerycountymd.gov/DOT-DTE/Common/Standards.aspx>
Also, on August 23rd, the Department of Transportation approved revisions to four existing design standards for cul-de-sacs and temporary turnarounds, to accommodate emergency vehicle access concerns from the Fire & Rescue Service.
- Since May 2012 the Planning Board, in many cases, is approving the resolution the same day as the development application. This can save as much as **4 to 6 months** of time.
- Expedited Bill 1-13 Erosion and Sediment Control – Special Protection Area Amendments was introduced on 1/15/13, enacted 3/19/13 and made effective 3/29/13. Bill 1-13 will bring County erosion and sediment control requirements into compliance with the Maryland Stormwater Management Act of 2007 and the 2011 Maryland Standards and Specifications for Soil Erosion and Sediment Control. The streamlining related item in the bill will require persons that engage in land disturbing activity in a special protection area to pay a monitoring fee to the Department of Environmental Protection instead of developing and implementing their own best management practices monitoring plan.
- On February 5, 2013, the County Council enacted a new licensing procedure, in Bill No. 31-12, and new standards for accessory apartments in Zoning Text

Amendment 12-11, which become effective on May 20, 2013. The revamping of the accessory apartment process, which eventually will cut in half the time for obtaining an accessory apartment and free up M-NCPPC Technical Staff for other tasks.

- WSSC has begun pilot program to allow special requested partial releases of more than 50% (up to a maximum of 75%) on a project where entire water and sewer system is incomplete for project but is in place for units being released.

The Washington Suburban Sanitary Commission (WSSC) is in the process of revamping its technology and has restructured its Development Services Group (DSG) within the Engineering and Construction Team to streamline its processes. The objectives are to increase WSSC efficiency and to offer improved services to our stakeholders. Some recent and upcoming changes include:

- 1) On November 1, 2011 WSSC launched the WSSC Electronic Plan Review System (ProjectDox) that will contribute to efficiency, documentation improvements, and reductions in the overall carbon footprint from WSSC approved projects.
- 2) Since 2011, WSSC is transitioning to a system of assigning water/sewer projects to one project manager so that applicants have one point of contact, and consolidating hydraulic and design review functions under this project manager.
- 3) WSSC has implemented a mandatory electronic submittal process for Site Utility & Minor Site Utility submittal process on August 1, 2012.
- 4) WSSC initiated a soft-launch of electronic submittal for the System Extension Plan process on January 14, 2013. WSSC is targeting April 1, 2013 for all new and existing paper SEP projects to convert to the new electronic submittal process.
- 5) WSSC and Montgomery County MNCPPC established a new process to handle all WSSC Preliminary Plan & Site Plan through both agencies ePlan Review Systems in November 2012.
- 6) WSSC implemented the new water and sewer modeling software, which includes ongoing GIS data scrubbing; this new technology is being used effectively by DSG.
- 7) Planning for a web-based Enterprise Permitting System implementation is underway, which will lead to the ability for applicants to get their permits without visiting the WSSC Permit Services counter along with leaving an auditable trail of financial information. The implementation of this new technology is expected by 2014; and

Overall WSSC Development Services Group is well underway with the restructuring efforts and expects to see continual leaps forward as the new systems mature and the new web-based permitting system is implemented. Our customers will continue to see service improvements from WSSC DSG for permitting and installation of reliable water and sewer service.